



Motor Vehicle Safety
Information: 1-800-333-0371

Evenflo Embrace 35 Infant Car Seats – Harness Buckle Replacement

Manufacturer:	Evenflo Company, Inc. 1801 Commerce Drive Piqua, OH 45356 USA www.evenflo.com
Importer and Distributor:	Evenflo Company, Inc. 2 Robert Speck Parkway Mississauga, ON L4Z 1H8
Consumer Contact:	www.embracebuckle.evenflo.com or 1-800-490-7591
Media Contact:	Harbinger Ideas Erin Morra (emorra@harbingerideas.com)
Models, Model Numbers and Dates of Manufacture Affected:	See table below
Number of Units:	26,624
Geographic Distribution:	Across Canada

Issue:

On certain Evenflo Embrace 35 infant car seats manufactured between 2011 and 2013, the buckle may become contaminated with foreign material, such as food or dried liquids. Over time, the buckle may become progressively more difficult to unlatch or become stuck in the latched position.



Safety Risk:

If this problem occurs, it may be difficult or impossible to unlatch the buckle, which could delay the removal of an infant from the seat and increase the risk of injury in an emergency situation in which a prompt exit from the vehicle is required. There is no risk if the buckle is not contaminated and is functioning normally.

This recall affects only certain infant car seat models manufactured between 2011 and 2013. The model number and date of manufacture can be found on a label affixed to the back of the seat. Please see the table below to determine if your infant car seat is affected.

Model Number	Impacted Dates of Manufacture
30711365C (Snugli Brand)	2013/02/01-2013/02/28
31511098C	2011/08/01-2012/02/28
31511183C	2011/11/01-2012/08/31
31511323C	2012/07/01-2013/01/31
31511323CD	2013/03/01-2013/03/31
46811205C (or 24502701)	2012/07/01-2013/03/31
47411419C	2012/12/01-2013/05/31
47411419CD	2012/11/01-2012/11/30
48111234C	2011/11/01-2012/09/30
48111235C	2011/11/01-2012/10/31
5291928C	2013/02/01-2013/09/30
52921040C	2013/01/13-2013/10/31
52921040CD	2013/01/01-2013/03/31
55311238C (or 24502459)	2012/01/01-2012/04/30

Consumer Recourse:

Registered owners will be sent a letter informing them of the issue and directing them to a dedicated website (www.embracebuckle.eventflo.com) or telephone number (1-800-490-7591) where they can place their order to obtain a remedy kit, free of charge, as well as instructions on how to install the replacement buckle.

Non-registered owners of affected infant car seats, or owners who have moved, should also contact Evenflo at 1-800-490-7591, or register online at: www.embracebuckle.eventflo.com.

Orders for the free repair kit are being filled as they are received, and most consumers can expect to receive their repair kit within two weeks after ordering. While waiting for the replacement buckle to arrive, if the original buckle is difficult to unlatch, the buckle can be cleaned to restore functionality. Instructions on how to clean the buckle can be found at: www.embracebuckle.eventflo.com.