



Motor Vehicle Safety
Information: 1-800-333-0371

Britax B-Safe 35 Infant Car Seats – Carry Handle Reinforcement

Manufacturer:	Britax Child Safety, Inc. 4140 Pleasant Road Fort Mill, SC 29708 www.us.britax.com
Importer:	Britax Child Safety Ltd PO Box 7289 RPO Brunswick Square Saint John, New Brunswick E2L 9Z9 www.britax.ca
Consumer Contact:	Britax.Recall@britax.com or 1-800-683-2045
Media Contact:	Kate Clark 1-704-409-2269
Models and Model Numbers Affected:	Britax B-Safe 35 CAN Infant Car Seats: E9LV15M (Black), E9LV15P (Red) and E9LV13F (Sandstone) Britax B-Safe 35 CAN Travel Systems: S914300 (Black), S914700 (Red) and S914500 (Sandstone)
Dates of Manufacture:	October 1, 2014 to July 1, 2015 inclusively
Number of Units:	3,868
Geographic Distribution:	Across Canada

Issue:

The infant car seat carry handle can develop cracks and break allowing the seat to fall unexpectedly, posing a risk of injury to the infant.

To date, Britax has received 74 reports, including one from Canada, of the handle developing fractures, cracks, or breaking while in use. These incidents have resulted in one injury report in the United States where the unit dropped to the ground and the infant received a bump to their head. Transport Canada has not received any reports of consumer incidents or injuries related to this defect.

This defect does not affect the safety performance of the seat when used in a motor vehicle. It is safe for consumers to continue to use their car seat when secured in a vehicle or on a stroller. However, the car seat should not be lifted or carried by the carry handle until the remedy kit has been installed.



Consumer Recourse:

Consumers should determine whether their infant car seat is included in the recall by verifying the model number and date of manufacture against the information above or by visiting the website dedicated to this recall (www.bsafe35recall.com). This recall affects only certain infant car seat models manufactured between October 1, 2014 and July 1, 2015. The model number and date of manufacture can be found on a label affixed to the back of the seat. Please refer to the information above or visit the link to determine if your infant car seat is affected.



Registered owners will receive a free remedy kit containing instructions and a carry handle bracket that will attach to the infant car seat carry handle to reinforce it.

Non-registered owners of affected infant car seats can register online at: www.bsafe35recall.com. Non-registered owners can also contact Britax at 1-800-683-2045 or Britax.Recall@britax.com to register and receive a remedy kit, free of charge. Remedy kits should be received within 10 to 14 business days of registration.

Before installing the remedy kit, consumers should carefully review the printed instructions and note that a video detailing how to install the kit is available at: www.bsafe35recall.com.