**SERVICE DIFFICULTY REPORT Logic Chart**

**MANDATORY REPORTING**
- **DESIGN APPROVAL DOCUMENT HOLDER**
  - COMPONENT MANUFACTURER
    - CAR 521, 571, 501
- **AIR OPERATOR**
  - APPROVED MAINTENANCE ORGANIZATION
  - FLIGHT TRAINING UNIT
  - PRIVATE OPERATOR
    - CAR 706, 571, 406, 604

**VOLUNTARY REPORTING**
- GENERAL AVIATION

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**Suspected Unapproved Parts**
Any part identified that meets the criteria as specified within STD 571.13

**Submit a Report of the Suspect Unapproved Part**
STD 571.13

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**SDR Required**

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**Web Service Difficulty Reporting System**
When more information becomes available to a previously submitted electronic SDR, follow-up with detailed supplemental text within the original Web SDR.

**Paper Form, Service Difficulty Report**
When more information becomes available to a previously submitted paper SDR, provide a follow-up SDR form with detailed supplemental text or a teardown report. Ensure the original SDR form control number is referenced on the supplemental SDR form.

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**NOTE**

*To confirm a defect is not reportable, please refer to CAR 521.*

This flow chart is provided as guidance material to assist in the identification of reportable service difficulties as required by Canadian Aviation Regulation Part V Subpart 21.

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**An SDR may be reported in any case where a defect, failure or malfunction falls outside the requirements of CAR 521, but which, in the opinion of the originator, may affect flight safety.**

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